

Terms and Conditions of service

1. Behavioural training, Obedience Programme, Dog Sports, Group classes and courses

Beau's pack will provide regular access to top quality dog training, including support via text and phone call

A) Payment of fees

Beau's pack members will pay for bookings at the time of securing their slot. Bookings made via email, text or phone call should be paid for on invoice before the session.

B) Late payment

A session is only secured once it has been paid for. If payment is an issue please reach out to arrange a payment plan.

C) Membership

Beau's Pack members have access to priority bookings, discounted prices and members only events.

D) Missed sessions

All customer cancellations are rebooked at the discretion of the business, non attendance without warning is fully chargeable.

E) Attendance of sessions

The named customer and dog must attend the sessions booked.

F) Changes

Any changes to the terms of this agreement must be confirmed in writing and signed and dated by the customer and business.

G) Liability

Beau's Pack Dog training hold no liability for injury or incident to human or dog in any sessions on and off site.

H) Dogs on Leads

Dogs must be kept on lead unless told otherwise by your instructor.

I) Treatment of Dogs

Dogs must be provided the highest quality of care both on site and and at home. Beau's Pack WILL report any incidences of neglect.

J) Obedience classes/drop and train

To book either obedience classes or drop and train you agree to a minimum of 1 1:1 training session per month

K) Course and workshop Bookings

When booking a course or a workshop there is no option to pay for separate sessions or for only part of the course or workshop. The customer is liable to pay for the full course of sessions or the entire duration of workshop.

L) Permissions

You give permission for photographs and videos of you and your dog to be used for publicity purposes unless asked for in writing before the start of the session.

M) Damage

Any items broken by your dog during sessions, which are not normal wear and tear, will be invoiced to be replaced.

N) Information

No information from the membership site should be shared elsewhere. All membership video and photos are owned by Beau's Pack Dog Training and are not for public use.

Governing law and jurisdiction

This agreement shall be subject to the laws of the jurisdiction of the location of the services, and the customer agrees that any dispute relating to the subject matter of this agreement shall be subject to the exclusive jurisdiction of the courts of that jurisdiction.